

## RUSH FPV Service Request Application

RUSH FPV is aimed to offer fast and satisfying customer services.

RUSH FPV offers a (30) day manufacture defect warranty, starting from the date the product(s) was delivered to you. If more than 30 days have passed since receiving your purchase, unfortunately we can't offer you a refund or exchange.

For merchandise was confirmed as genuinely defective ( Product Design problem & Quality issues ), we will ship out a replacement free of charge directly. The consumer will not be charged any fees for approved warranty service.

In almost all cases, we will work with you to debug your issue firstly.

Each claim should have all proof of defect by mean of photo or video showing clearly the defect of the product. Please complete the following form and then send us photos or video of your product, a detailed description of your issue, and a description of what you have already done to fix it. We are happy to solve any problem you may meet.

After this form is completed, please email this file at [elliott@rushfpv.com](mailto:elliott@rushfpv.com).

### Basic Information:

Name	
Email	
Dealer of Order	
Order Date	
Order Number	
Order items	

### Issue Description:


### Efforts you have done for trouble shooting:



\*Please provide a video link or images\* here:

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RUSH FPV TEAM

